

The Council must ensure the health and safety of all staff and contractors and have implemented some 'conditions of booking' so that we can continue to work within properties:

Conditions of booking

Children and pets need to be kept away from the contractor and must be in a different part of the house whilst the contractor is at your property.

All rooms that the contractor will be inspecting must be well ventilated and all windows and doors must be opened at all times

You must ensure that you remain a minimum of 2 metres away from the contractor at all times and do not enter the room that they are working in.

All the above 'conditions of booking' must be followed, or the contractor may have to decline a treatment or leave the premises if they feel unsafe. For example if someone is standing over them while they work etc.

If you or a member of your household become symptomatic prior to your appointment, please contact the Council to re-arrange your appointment.