

# Selective Licensing Residents' Newsletter



*"Working towards decent homes for all"*

June 2021

Dear resident, welcome to the selective licensing resident newsletter, updating you on the work ongoing in your area.

## Protecting your health and safety

The licensing team works hard to ensure private rented properties in your area are safe to live in. Selective licensing lets us look closely at the condition of properties, and take action where a landlord is failing to meet the minimum standard. Without licensing, we would have far fewer tools to proactively tackle some of the worst rented homes in your area.

### Improving Your Neighbourhood

We know issues such as anti-social behaviour and fly-tipping are a concern to residents. Selective licensing allows us to tackle this by using the conditions of the licence to ensure landlords and agents are

doing their bit to prevent these incidents happening, and dealing with them properly when they do.

We haven't been able to complete many internal visits during the pandemic, but we have been undertaking external property and yard audits looking for signs of disrepair and waste. We also continue to ensure ASB is being dealt with effectively. Selective licensing allows us to insist on tenant referencing, reducing the chance of nuisance behaviour occurring in the first place. It also allows us to ensure the landlord is doing everything they can to stop ASB if it occurs, including the serving of eviction notices in the most serious cases.



### UNWANTED VISITORS

We are receiving an increasing number of reports of rats around Burnley. The Pest Control team is conducting external baiting with internal inspections expected to resume soon. All residents can help tackle this problem by maintaining a clean back yard and keeping back streets free from rubbish.

### TALK TO US

Resident information is crucial to us - we need to know what problems you are having with private renting in your area so we can help. See over the page for details of your area Officer.

### WORKING TOGETHER



## GREEN HOMES GRANT

Qualifying residents across the borough of Burnley can access a new energy-efficiency grant scheme, worth up to £10,000 per property. For more information and to find out if you qualify for the grant, please visit [www.chil.uk.com](http://www.chil.uk.com) or phone 03306 061488.



**Burnley.gov.uk**

Burnley Council...creating better communities

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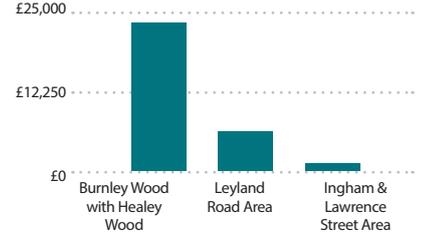
# Raising Standards in Private Renting

The majority of landlords who need a licence in your area, have one. Each landlord must abide by the conditions of their licence. In your area we have issued fines totalling £23,500 for failing to have a licence or breaching the conditions and we continue to pursue those landlords who fail to play by the rules.

# 96%

LICENSED PROPERTIES IN YOUR AREA

FINES ISSUED



## ANTI-SOCIAL BEHAVIOUR (ASB)

Reports of ASB across your area decreased overall between 2016 and 2019. However, in the last year we have seen increases in recorded cases of ASB right across Burnley, partly due to increased reports of Covid-related breaches. We have successfully assisted in resolving numerous difficult cases over the course of the designation, and we can help you if you are affected by ASB.

### CASE STUDY: Working Together to Resolve ASB

After receiving reports of ASB at an address in Burnley Wood we liaised with the landlord who issued an initial warning to the tenant. As the ASB continued, we continued to work with the landlord to ensure they escalated action. Ultimately, through joint working with the council's ASB team and the police, evidence was gathered for the landlord to be able to serve notice to the tenant for eviction. We continue to work to challenge and change behaviour in the first instance, and encourage further action where required.

## BACK STREET SURVEYS

In recent months we have conducted two separate surveys of the back yards and streets within Burnley Wood. Where we identified excessive waste, we worked with Streetscene and landlords to ensure the waste was cleared, and suitable bins were provided.

In April 2021, we visited the Healey Wood area of the designation, and are pleased to say no excessive waste issues were found and all back streets were clear of waste. If you do not have the facilities to remove waste, please contact the council to get new wheelie bins provided.



20 bags of waste cleared from yards



5 households provided with new bins



Bin Day for your Area: THURSDAY

## Safer Streets Scheme

The Council's Community Safety Team won funding to improve the safety of homes in parts of Burnley Wood and Bank Hall resulting in:

- 11 new alley gate schemes
- 380 homes registered for security improvements such as new locks
- CCTV installation
- Green space improvements: planting in areas used for leisure and pathways/surfaces of community areas improved

### End of Designation

Your Selective Licencing designation ends on 15th November 2021, and we hope you have seen some improvements in the area within the past five years. We will be contacting you soon to discuss what happens next. Your input on how we can improve the area further will be greatly valued.

## Contact Details

Your Selective Licencing Officer for the Burnley Wood with Healey Wood designation is: **Ian Frankland**  
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