

## REPORT FOR INFORMATION



<b>DATE</b>	<b>7 October 2013</b>
<b>PORTFOLIO</b>	<b>Resources &amp; Performance Management</b>
<b>REPORT AUTHOR</b>	<b>Monitoring Officer</b>
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### Member complaint statistics April to September 2013

#### PURPOSE

1. To update the Standards Committee on complaints about Members received since April 2013.

#### SUMMARY OF KEY POINTS

2. The Committee has oversight of the Council's complaint-handling arrangements.
3. The Monitoring Officer has received 7 Member complaints in the period ended 30 September 2013. These have been/are being dealt with as follows:

	<b>Council</b>	<b>Grounds</b>	<b>Outcome</b>	<b>Learning</b>
1.	Burnley BC	Failure to declare a Disclosable Pecuniary Interest	Rejected at assessment by the Monitoring Officer as outside the statutory jurisdiction of the Standards Committee	None
2.	Burnley BC	Respect and disrepute	Awaiting assessment	TBA on completion
3.	Burnley BC	Respect and disrepute	Assessed and subject to mediation	TBA on completion
4.	Burnley BC	Respect and disrepute	Under investigation	TBA on completion
5.	Burnley BC	Respect and disrepute	Under investigation	TBA on completion
6.	Burnley BC	Respect and disrepute	Under investigation	TBA on completion
7.	Lancashire County Council	Respect and disrepute	Referred to the Monitoring Officer at the County Council	N/A

**FINANCIAL IMPLICATIONS AND BUDGET PROVISION**

4. Within the approved budget.

**POLICY IMPLICATIONS**

5. None.

**DETAILS OF CONSULTATION**

6. Not applicable.

**BACKGROUND PAPERS**

7. The papers contain exempt information.

**FURTHER INFORMATION**

**PLEASE CONTACT: Dave Wilcock x 7140**

**ALSO:**